Communities Helping Communities

Working Together During Emergencies for Response and Recovery
• When time is critical.
• Demand exceeds resources.
• Special skills/knowledge required.
• Typically used during the response phase.
• Limited use in recovery phase.

What is mutual aid for
How does it work?

- Event occurs/emergency declaration.
- Request.
- Acknowledgement.
- Respond.
• Requestor
  • Local governing board declares they have an emergency,
  • Agency goes to web site and look through member agencies and resource list, http://t2.unh.edu/ma
  • Contact member agency directly,
  • Call “800” number and request assistance from an on-call board member,
  • Make contact, and
  • Forward support request letter.

Mutual Aid Process
• Providing Agency
  • Determine if your community is a member by searching the member list.
  • Determine if your community has adequate resources.
  • Determine conditions of support.
    • how long
    • Provision of fuel/food.
    • Expecting reimbursement for overtime.
  • Notify recipient that you can respond, both verbally and in writing.
  • Designate a lead person or supervisor sent to assist with incident and to work with recipient representative.

Mutual Aid Process