Communities Helping Communities

Working Together During Emergencies for Response and Recovery

- When time is critical.
- Demand exceeds resources.
- Special skills/knowledge required.
- Typically used during the response phase.
- Limited use in recovery phase.

What is mutual aid for

- Event occurs/emergency declaration.
- Request.
- Acknowledgement.
- Respond.

How does it work?

- Requestor
  - Local governing board declares they have an emergency,
  - Agency goes to web site and look through member agencies and resource list, http://t2.unh.edu/ma
  - Contact member agency directly,
  - Call "800" number and request assistance from an on-call board member,
  - Make contact, and
  - Forward support request letter.

Mutual Aid Process

- Providing Agency
  - Determine if your community is a member by searching the member list.
  - Determine if your community has adequate resources.
  - Determine conditions of support.
    - how long
    - Provision of fuel/food.
    - Expecting reimbursement for overtime.
  - Notify recipient that you can respond, both verbally and in writing.
  - Designate a lead person or supervisor sent to assist with incident and to work with recipient representative.

Mutual Aid Process